From:Smy Emma L - QKSent:30 December 2013 07:45To:Mortimer Nick - QKCc:Benbow Lily - QKSubject:CRIS 1929567/13Dear Nick

I have seen the entry on the DETS for the Betsy Smith affray. I will formally write to the two security guards to inform them and update SIA.

What I would like to bring to your attention is the quality of the CCTV from the Betsy Smith. I have noted on the DETS that the only cameras that have good, clear and unobstructed views are cameras that cover the staff access areas and cellar door. I understand the obvious reasons for this, but the cameras covering the main public areas and in particular the outside smoking area are obstructed, fuzzy and generally of poor quality. Given the serious incidents that have happened at the Betsy Smith towards the end of the year, maybe it is something that should be addressed/reviewed as the system is clearly good but needs to be consistently good across all cameras.

Thank you

Regards

Emma

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